



FINANCIAL ASSISTANCE PROGRAM - PLAIN LANGUAGE SUMMARY

Indiana Regional Medical Center offers Financial Assistance under a Financial Assistance Program to eligible individuals, providing partially or fully discounted emergent or medically necessary hospital care to eligible individuals and families. You can obtain an application and additional information from any of the sources below:

1. Phone a Financial Counselor at (724) 471-1472 between the hours of 8:00 a.m. and 4:30 p.m.
2. Download the application from the hospital website at www.indianarmc.org.
3. Write to the Financial Counselor at Indiana Regional Medical Center, 835 Hospital Rd, PO Box 788, Indiana, PA 15701.
4. Visit a Financial Counselor at the Financial Services office, located on the second floor above the Urgent Care Center of Indiana Regional Medical Center, 835 Hospital Road, Indiana, PA 15701
5. Stop at any registration area of the hospital or our satellite locations and request information on Financial Assistance Programs.

Determination of Eligibility for the Financial Assistance Program is made based on review of a complete application and supporting documents, including proof of income, assets, and liabilities. Generally, patients with family income of 100% of the Federal Poverty Level or less may be eligible for a discount of 100%. Patient with family income over 400% of the Federal Poverty Level may be eligible for a discount of at least 25%. Patients and Families who are not eligible for discounts may participate in an established payment plan. Patients and families will not be charged more for Emergency or other medically necessary care than Amounts Generally Billed (AGB) to those patients who have insurance.

Translation of the Financial Assistance Program and application are available by request at the Financial Counseling Department of the hospital at the address listed above.

In order to make our patients, families, and the community aware of the Hospital's Financial Assistance Program, the Hospital has ensured that this information is available by posting of signage, development of this statement, and distribution of informational brochures at registration areas. Please contact Financial Counseling at the address or phone number stated above If you need additional information or have questions.

The Financial Assistance Program applies to Indiana Regional Medical Center, IRMC Urgent Care Centers, Outpatient service locations.

Thank you for entrusting Indiana Regional Medical Center with your health care needs.